

Customer Service Report for ASB



For the period: Thursday, October 01, 2009 12:00:00 AM to Saturday, October 31, 2009 11:59:59 PM

Snapshot Date: 11/1/2009 7:20:07 AM

	CREATED				ASSIGNED/PENDING/ CHECKED OUT			CLOSED			AVG MIN
	DCS	ASB	Web	Other	DCS	ASB	Other	DCS	ASB	Other	To Close
ASR											
Colocation-OFF	0	0	0	3	0	2	0	0	1	0	0
Colocation-ON	0	0	0	1	0	1	0	0	0	0	0
Other	0	0	0	1	0	1	0	0	0	0	0
OS/390											
Printer/VPS	0	0	0	15	0	0	0	0	15	0	1
Grand Total:	0	0	0	20	0	4	0	0	16	0	1

Total Tickets Closed: 16

Total Tickets Assigned/Pending/Checked Out: 4

Total Tickets Created: 20